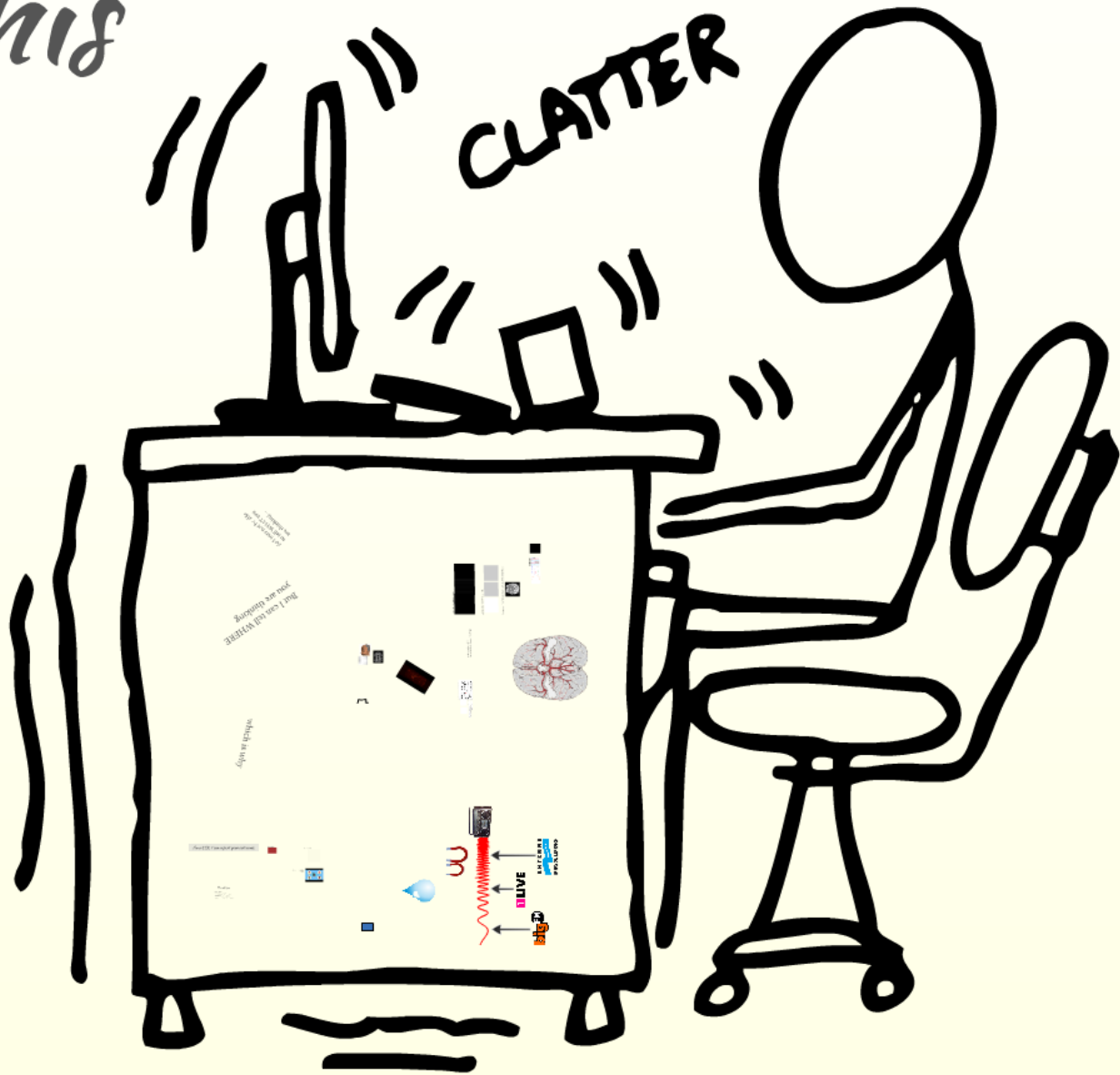


Like This

CLATTER

CLATTER



*I'm a CTR. I can report your outcomes.*

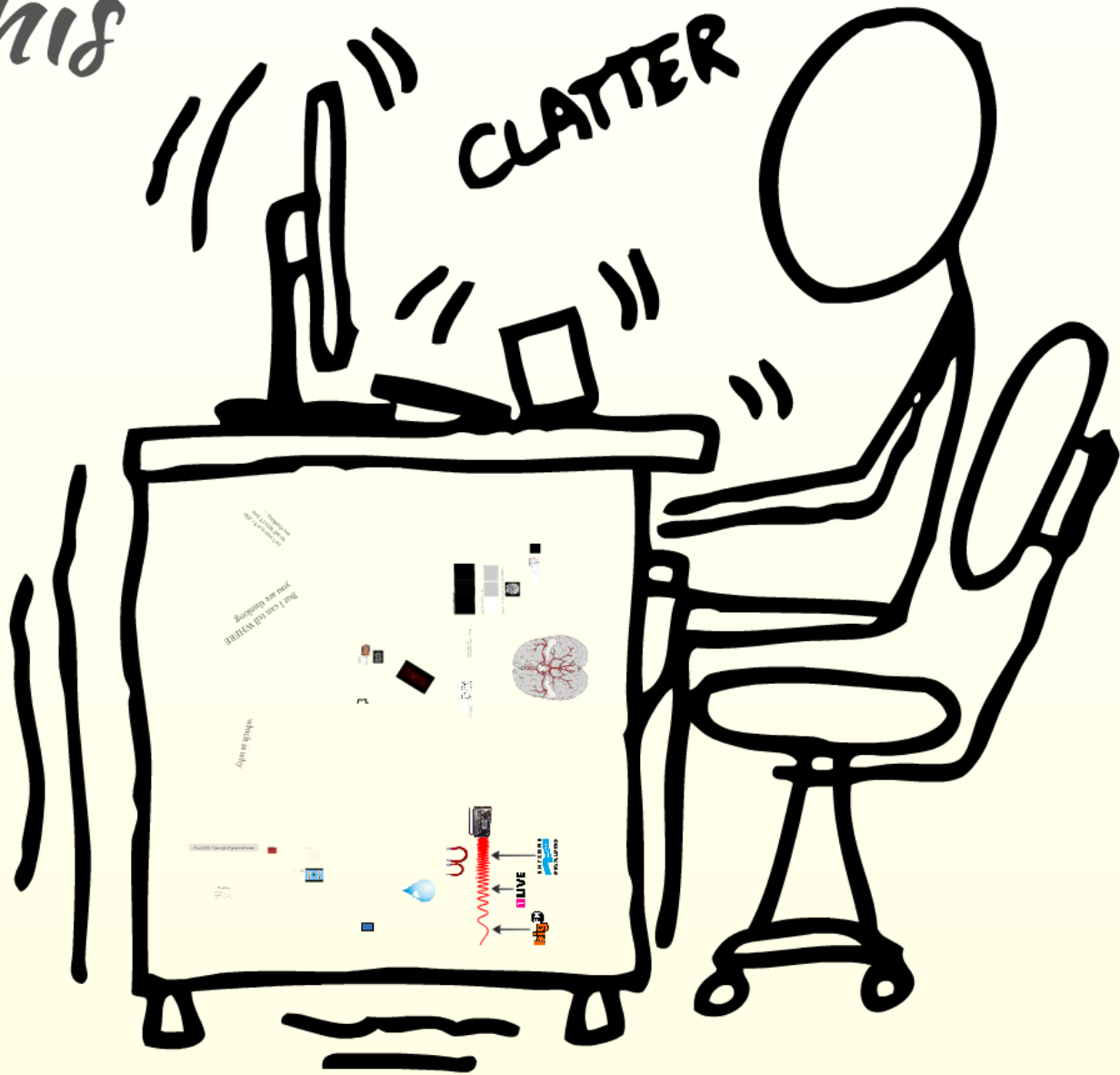
not like this...



Like This

CLATTER

CLATTER





*Case Study A*  
• Navigator A&I Fx for Open  
Post-Tx Goals  
• Prior to SCF Fx Reports  
Outcomes  
• CTR captures in Followup  
or UDFz

## *Case Study A*

- *Navigator Asks Pt for Own Post-Tx Goals*
- *Prior to SCP Pt Reports Outcomes*
- *CTR captures in Followup or UDFs*

*National Standards Used As Benchmarks  
Clinical & Patient Outcomes*

<https://aonnonline.org/metrics-source-document/>

## *Case Study B*

### *Adherence to Oral Therapy for Breast Cancer*

#### *QA*

*Literature Benchmark is 80%*

*P&P for Oral Therapy requires clinician to record Pt adherence using (1) or (0)*

*CTR records in UDF & Followup; Exported to spreadsheet and made into Dashboard*

*Weekly report is run and distributed to Navigator & Clinical Admin*

*Pts not adhering receive coaching using ONS Tool Kit*

*[https://www.ons.org/sites/default/files/ONS\\_Toolkit\\_ONLINE](https://www.ons.org/sites/default/files/ONS_Toolkit_ONLINE)*



# A World of Opportunities

NO Time?

ASCO

NCCN

ACCC

MIPS/CMS

NAPBC/CoC

VitalSmirks



**"My boss doesn't do metaphor."**